

## KEY FACTS DOCUMENT – DEPOSITS

**THIS KEY FACTS DOCUMENT IS IMPORTANT TO YOU. IT SUMMARISES THE TRANSACTION YOU ARE CONSIDERING. PLEASE ONLY SIGN AFTER YOU HAVE READ, UNDERSTOOD AND AGREED TO THE CONTENT OF THIS DOCUMENT.**

1. **TYPE OF ACCOUNT** Classic Current Account- Target Segment-Small Traders/ Low income group

2. **AIMS AND BENEFITS** No Minimum Balance. Free E Statements/Mobile App/Daily Forex Alerts

3. **TERMS AND CONDITIONS**

a) **Interest to be earned:** 1% per annum above 25M .The interest rate is: Fixed  Variable  Tiered

b) **Duration:** N/A **End date:** N/A

c) **Account opening balance** in UGX : 0

d) **Minimum balance** in UGX : 0

4. **FEES, CHARGES AND PENALTIES**

| Description of standard fees             |  | Amount in UGX |
|--|--|---------------|
| a)                                       | Withdrawal fees Over the counter (teller)<br>ATM<br>free withdrawals (fee applies after these) | 0<br>0        |
| b)                                       | Administrative fees per Month  | 10,000        |
| c)                                       | Cheque book charges per leaf   | 1,000         |
| d)                                       | Bulk Cash Deposit over 50M UGX-upcountry-(Non domicile)  | 25000         |
| e)                                       | Bulk Cash Deposit over 100M UGX-upcountry-(Non domicile)                                       | 50000         |
| f)                                       | Company search fees ( one time charge)   | 25000 UGX     |
| g)                                       | Account closure fee  | 25000         |
| <b>Potential additional fees/charges</b> |  |               |
| h)                                       | E-statement/Mobile app/DTBi24/7 I Bank View  | FREE          |
| i)                                       | Mobile banking - Transaction Account to Account  | FREE          |
| j)                                       | Counter cheque leaf/Cash withdraw without cheque   | 25000         |

|    |   |            |
|----|---|------------|
| k) | Account closure fees                                  | 25,000 UGX |
| l) | CRB Card one time charge                              | 30,000 UGX |
| m) | CRB Report  | 25,000 UGX |
| o) | Statement current month free. Previous month per page | 5,000 UGX  |
| i) | Statement after 1 year per page                       | 10,000 UGX |

Depending on how you use the account, you may be charged any of the fees above, which will be directly deducted from your account. **NOTE** that while the common fees, charges and penalties are listed in the table above, there may be other fees, charges and penalties – you can find information on these as per our Tariff Guide.

## 5. **RISKS**

- a) If you terminate the account before the agreed end date, you may lose the interest you have earned.
- b) If you terminate the account before the agreed end date, you may lose the interest you have earned.
- c) The interest rate is variable and so the amount of interest earned may increase or decrease. We will inform you immediately of any change.
- d) Non-maintenance of Account balances over 6months is subject for closure

## 6. **FURTHER POINTS TO CONSIDER**

**How to deposit money into your account:** You can pay money into your account in any of the following ways:

Counter Cash/Remittances via RTGS/EFT or SWIFT

**How to take money out of your account:** You can take money out of your account in any of the following ways:

Through remittances ex: RTGS/EFT or SWIFT Counter Cheque with draws and through clearing

**Inactivity/dormancy:** After 6months of inactivity, an account will be considered inactive. You will need to request in writing to reactivate your account. After 2 years of account inactivity, the account is considered dormant. To reactivate, a fee may apply. See 4 (fees).

**Deposit protection:** Your deposits are insured up to UGX 10 million by the Uganda Deposit Protection Fund. Please ask our staff for further details.

**Tax implications:** The current withholding tax / excise duty will be debited from your account.

**Account closure:** You may close your account at any time. To close your account 25,000. If you close your account, there will be a charge for doing so (see 4j) and the account will be closed after 3 working days. If this is a fixed deposit account, early termination may result in losing interest accrued.

**How to complain:** If you are dissatisfied with our services, we welcome you to communicate this to us via E-mail or calling Customer care. We will acknowledge receipt of your complaint, investigate and give you an answer within two weeks.

**Future communications:** It is important for us to be able to communicate with you. Below, please tick at least two

preferred means of communication and provide details (and update us in case of any changes):

|  |                                       |                                      |  |                                       |
|--|---------------------------------------|--------------------------------------|--|---------------------------------------|
| <b>Mobile Phone</b> <input type="checkbox"/> | <b>Email</b> <input type="checkbox"/> | <b>Post</b> <input type="checkbox"/> | <b>Over the counter</b> <input type="checkbox"/> | <b>Other</b> <input type="checkbox"/> |
| # 1  |                                       |                                      |  |                                       |
| # 2  |                                       |                                      |  |                                       |
| # 3  |                                       |                                      |  |                                       |

Signature ..... Date

Name ..... Relationship ..... Date  
Officer Client

**Where can I find out more?** If you want more information on this deposit product or the terms used in this KFD, please Contact us on Toll free no: 0800242242 or visit our website at [www.dtbafrica.com](http://www.dtbafrica.com)